

Student Affairs

Vision Statement

The Division of Student Affairs strives to offer students at the University of Arkansas experience that helps them become intellectually engaged, more self-aware and strongly bonded to the University.

Mission Statement

The Division of Student Affairs provides programs and services to promote academic success and student development.

Core Values

- Act as partners and collaborators in all endeavors.
- Exercise our role as educators in the student learning process.
- Provide polite, friendly, helpful and responsive service.
- Treat all individuals with dignity and respect.
- Preserve the highest ethical standards based on trust, honesty and integrity.
- Be an inclusive community.

The **Vice Chancellor for Student Affairs** administers the departments of the Division of Student Affairs and provides leadership in the development of programs and services that supplement the classroom experience of students and enrich the quality of campus life. The Vice Chancellor provides a liaison to other administrative offices, faculty, and student governing groups. The office serves as a central source of information concerning University policies and procedures affecting student life and co-curricular programs and services.

Students are encouraged to bring their concerns, questions, and ideas to the attention of the Vice Chancellor or the Dean of Students.

The **Dean of Students** offers a wide variety of educational programming, as well as advising and referral services for individual students and many student organizations. Programs and services are developed to meet the needs of the campus community. Recognizing a diverse and changing student population, the staff works with faculty and University personnel to provide the best possible experience for all students. The specific services administered by the Dean of Students include the following: first year experience programs, international student programs, judicial affairs, non-traditional student programs, pre-college programs and student support services.

GENERAL SERVICES

Services for International Students

The International Programs Office serves foreign students and scholars and enhances the global awareness of the UA community. The office provides an orientation program for newly admitted international students each semester, led by Cross Cultural Mentors who provide one-

on-one contact and group activities for new international students during their first semester, assisting them in their adjustment to the academic community and the Fayetteville/Northwest Arkansas area. The office provides services such as immigration advising, employment workshops, non-resident tax filing assistance, and other programs and services which helps students and scholars reach their academic and personal goals and make their time at the U of A more productive and enjoyable.

The office administers four outreach programs, which give students an opportunity to learn about U.S. life and culture while enriching the knowledge and appreciation of community members for diverse populations and cultures. These are the Friendship Partner program, which pairs students with a local family, couple, or individual for friendship and activities; the Conversation Club program, which gives students small-group experience in practicing conversational English with native speakers; the International Culture Team, a group whose members speak or share other skills and talents through presentations at community organizations, representing their home countries and cultures; and the Spouses Program, which brings together spouses of students and scholars to build friendships and introduce resources in the community that would benefit them.

A number of registered student organizations specific to various country, culture, or language groups are linked with the office. And, the International Students' Organization, a cultural organization for U.S. and international students, organizes projects such as the international bazaar, international banquet, and welcome activities for new students.

The International Programs Office is located in Holcombe Hall, Room 104; phone (479) 575-5003, FAX (479) 575-7084, e-mail ipo@uark.edu, internet www.uark.edu/ipo.

Services for International Sponsored Students

The International Agricultural Programs office (IAP) offers a program to sponsors of international students to facilitate the admission, support, and return home of sponsored students. IAP, on request, will coordinate admission, third-party billing, housing, special orientation, academic monitoring and reporting, sponsors' campus consultations, and travel arrangements. Full program description and fees are available through IAP, 300 Hotz Hall, Telephone (479) 575-6857 or FAX (479) 575-5055.

Greek Life

The Office of Greek Life facilitates the educational process and provides resources related to programs, which promote the growth and development of students affiliated with Greek letter organizations. The overall mission is to enhance the academic, cultural, moral, and social development; provide training in leadership and other personal and social skills; promote student involvement in extracurricular activities and community service projects; and promote Greek Life as a productive and viable lifestyle on campus. Programs such as Recruitment,

Greek Weekend, Greek Life Facilitators, and Greek 101 are coordinated by the Office of Greek Life, the Interfraternity Council, and the Panhellenic Council.

The Interfraternity Council (IFC), Panhellenic Council (PHC), and National Pan-Hellenic Council (NPHC) are the governing bodies for 10 national sororities and 15 fraternities. The officers and representatives of IFC, Panhellenic, and NPHC work with the Office of Greek Life to provide positive programs and leadership opportunities to the members of the Greek organizations. The Greek Life Office is located in the Arkansas Union A697; telephone (479) 575-5001 or FAX (479) 575-3531, www.uofagreeklife.org.

Judicial Affairs

The judicial system at the U of A provides an equitable process for dealing with alleged infractions by students of University rules, regulations, and/or laws. This system is informal and non-adversarial and is intended to be part of the total educative process of the University. Students are encouraged to make responsible decisions and to be accountable for their actions.

For more information, see The Code of Student Life. The office of Judicial Affairs is located in the Administration Building room 325, telephone (479) 575-5170.

Multicultural Center

The Multicultural Center exists to enhance the University of Arkansas' academic experience by preparing students for life in a pluralistic society. The staff seeks to provide a "home away from home" atmosphere for African American, Latino/a, Native American and Asian American students; to provide an environment that promotes cross-cultural interaction; and collaborate with the University community in providing educational, cultural, social programs and resources to assist in the development and advancement of a diverse community. The Center also offers a large gallery area for programming, displays and exhibits, a small resource library and informal lounge. The Center is located in the Arkansas Union, Suite 404 or call (479) 575-2064.

Multicultural Student Services

The Office of Multicultural Student Services seeks to develop and use existing programs to provide for the social, cultural, and academic presence of students of color on campus. In addition, we strive to educate and sensitize the campus community concerning diversity and to provide resources to help each individual and university department to acquire the skills and knowledge needed to make the University campus a place that truly respects and appreciates diversity. For more information, contact the office of Multicultural Student Services in the Arkansas Union, Suite 404 or call (479) 575-2064.

Reasonable Accommodations for Students with Disabilities

The Center for Students with Disabilities (CSD), located in 116 Arkansas Union, serves as the central campus resource for students with disabilities. Working in partnership with students, faculty, and staff, the goal of the CSD is to ensure a physically and educationally accessible University environment. CSD staff work individually with students and assists academic and non-academic units to determine reasonable accommodations that will enable every student to have access to the full range of programs, services, and activities offered through the University.

For more information contact the CSD at: Center for Students with Disabilities, University of Arkansas, 116 ARKU, Fayetteville, AR 72701, phone (479) 575-3104 (voice), (479) 575-3646 (TTY), email ada@uark.edu.

Non-Traditional Students

Increasing numbers of non-traditional students are attending the University. A non-traditional student is defined as an undergraduate who is 25 years of age or older, one who has interrupted his or her education, married, or one who is a parent or has dependents. Recent figures indicate that approximately 19 percent of undergraduate UA students are 25 years of age or older.

The mission of the office for Non-Traditional Students (ONTS) is to provide prospective and currently enrolled non-traditional students with support, services, information, and resources to meet their unique needs, and to enhance their opportunity for success at the U of A. Peer counselors assist individuals with problem solving and provide information and referrals. Visit the Arkansas Union, telephone (479) 575-7351, e-mail: onts@comp.uark.edu.

In addition, several Student Affairs areas are providing programs for older students. Orientation has two summer sessions for transfer and adult students. University Apartments at Carlson Terrace and Terrace Manor provide low-cost housing for student families. Single graduate students may also request housing in Scarborough House, which is a "graduate only" facility and all rooms are single rooms. Campus Dining Services offer individual meals or meal ticket programs for off-campus students. Career Services has extended office hours beyond 4:30 p.m. Counseling and Psychological Services (CAPS) provides a number of workshops and support groups designed to meet the special needs of adult learners. Information on child care services is available in the office for Non-Traditional Students.

Student Support Services

Student Support Services is available to students who need academic or counseling support to successfully pursue a college degree. Services include assistance in securing financial aid, tutoring, wellness counseling, cultural enrichment opportunities and college survival skills training. Students' needs are determined by an interview with a counselor and a personal career-abilities assessment. To qualify for the program, a student needs to be either the first generation in a family to pursue a four-year college degree, have low-income qualifications or have a documented disability, or any combination of the three. For more information, call (479) 575-3546 or come by 106 Academic Support (ASUP) located north of Old Main.

Testing Services

Testing Services administers such national tests as the Medical College Admissions Test, the ACT Assessment, the Law School Admissions Test, the Graduate Record Exam, and others throughout the year. Testing dates are nationally determined and cannot be altered by local testing centers. In addition to these national examinations, Testing Services offers a number of institutional tests such as ACT, SPEAK, TOEFL, and the Math Placement Test. These tests are scheduled at various times throughout the year as the demand dictates. For more information, call (479) 575-3948 or visit the office at 730 Hotz Hall.

PRE-COLLEGE PROGRAMS

The Office of Pre-College Programs consists of five programs, which serve populations that demonstrate the potential and desire to attend college. These programs are the Academy for Mathematics and Sciences, Educational Talent Search, Upward Bound, Veterans Upward Bound, and Youth Opportunities Unlimited, the first four of which are federally funded TRIO programs. The programs focus on providing equal opportunity for potential first-generation college students who, because of income or other disadvantages, might not otherwise continue their education. Eligibility requirements include, but are not limited to, having first-generation status, meeting income guidelines, and exhibit-

ing academic potential. All participants receive free multifaceted services to assist them with developing the skills, information, and resources necessary for success at the post-secondary level.

As an ongoing mission, Pre-College Programs actively solicits collaborative partnership with businesses, communities at large, and various departments within Student and Academic Affairs. These efforts enrich the services and learning opportunities available to participants and provide possibilities for the expansion of programming. Offices located on the 7th floor for Hotz Hall, call (479) 575-3553.

Academy for Mathematics and Sciences

As a federally funded Upward Bound math and Science Center, the Academy serves students in grades 9-12 from a four-county area in Northwest Arkansas. This college preparatory program includes a six-week residential component in the summer and an academic component year round. An integrated curriculum focusing on involvement with faculty and participation in group and individual research projects in math, science, and engineering is supplemented with course offerings in English, literature, Latin, and computers. College tuition and credit are available to students bridging from their senior year in high school to college.

Educational Talent Search

Educational Talent Search is an early intervention project. Serving 1000 students in grades 6-12, the program promotes the skills and motivation necessary for successfully completing a baccalaureate degree. Emphasizing personal/career development, technological/academic skills, ACT readiness, and college preparatory workshops, students are prepared to meet their college entry goals. Academic monitoring, counseling, and tutoring services are incorporated to facilitate the progress of each student. Summer enrichment and campus based events provide ongoing opportunities for institutional and faculty involvement.

Upward Bound

Upward Bound challenges students to develop the essential skills, study habits, discipline, and attitudes necessary for success in high school and college. The mission of Upward Bound is to prepare and motivate high school students to pursue and complete a baccalaureate degree. The project serves 60 students in grades 9-12. Participants commit to the program until graduation from high school and participate in both a six-week summer residential program and an academic year component.

Veterans Upward Bound

This program was designed to identify and serve the unique needs of 120 eligible veterans from Northwest Arkansas who have the academic potential and desire to enter and succeed in a post-secondary program of study. Services include tutoring; counseling; social and cultural activities; assistance in filing financial aid and VA benefit forms; academic/career advisement; test preparation for entrance exams; and courses in English, Spanish, math, science, and computer technology.

Youth Opportunities Unlimited (Y.O.U.)

This statewide, comprehensive program is designed to encourage economically disadvantaged 14- and 15-year-old students to remain in school by providing experiences for the development and enhancement of basic educational and vocational skills. A summer residential component combines a university work-based program with a wide range of support services encompassing health care, counseling, and enrichment courses. Participants receive ongoing follow-up services including monthly telephone contacts, supplemental newsletters, and regular mailings.

UNIVERSITY CAREER DEVELOPMENT CENTER

The Career Development Center provides a comprehensive career development program designed to meet the needs of the University of Arkansas community. The Center assists students and alumni in the development of skills necessary for lifelong career management.

The Center provides individual and group career advising sessions; a 1-hour credit "Career Decision-making" course; career planning and job search workshops; individual assistance with Resume Preparation and Job Interview Skills; Career Interest Assessments; a Career Resource Library; and Placement Services.

Students are encouraged to begin working with the Staff of the Career Development Center during their first year at The University of Arkansas. Advisors assist students in selecting a College Major, in obtaining a Cooperative Education or Internship placement, and in preparing for their Job Search or Graduate/Professional School application. A full-range of Career Fairs is offered each semester including all-campus fair and individual academic-specific fairs.

The Career Development Center staff members welcome opportunities to present career planning or job search information to students in the classroom. The Career Center also encourages faculty and staff to partner with them in hosting employers for On-Campus Recruiting visits. There are valuable opportunities to develop strong professional relationships with the 300-400 corporate recruiters who visit our campus each year.

The University Career Development Center provides services and educational programs to students, alumni, former students, faculty, staff and their families. A satellite Career Center in the Walton College of Business serves students and alumni in the Walton College.

For further information, contact the University Career Development Center, ARKU 607, (479) 575-2805.

UNIVERSITY HEALTH CENTER

The University Health Center provides medical and mental health care and is an advocate and resource for health promotion and education for students, spouses of students, and employees of the U of A, Fayetteville.

The Health Center offers the following services: outpatient medical care; an allergy clinic; international travel immunizations; a women's health clinic; sports medicine; Counseling and Psychological Services (CAPS); substance abuse prevention; health education classes and programs; clinical laboratory, x-ray, and pharmacy. The medical staff is comprised of six board-certified physicians. The professional staff also includes full-time nurse practitioners, registered nurses, licensed practical nurses; health educators, a psychiatrist, psychologists, counselors, psychiatric social workers, registered lab and x-ray technicians, and licensed pharmacists.

Students pay a per credit hour semester health fee that covers professional office visit charges. Student spouses may pay the health fee on an optional basis.

The University strongly recommends that all students have health insurance. A policy endorsed by the Associated Student Government is available to all students, student spouses, and their dependent children. Students may enroll in this plan at the Student Health Insurance office at the University Health Center.

UNIVERSITY HOUSING

University Housing is committed to providing a quality living and learning environment that both challenges and supports the personal, social, and academic development of our residents and their diverse communities.

The U of A requires that all freshmen under the age of 21 reside in an on-campus residence hall, fraternity or sorority, or off campus with

their parents. Requests for exception to the freshmen residency requirement may be made based on severe financial or medical need. Contact University Housing for more information.

Each residence hall has a resident director chosen for their academic credentials, their interest in helping others, and their ability to work well with college students. Every area or floor is staffed by a resident assistant, an upperclassman with training, experience, and knowledge, to answer questions, and more importantly, help students find their own answers. Counselors in Residence, graduate assistants, focus on providing short-term counseling for students living in the residence halls and the university apartments in response to personal, social, academic, and developmental needs. Full-time, master's degree level, residence-life professionals called Assistant Directors live on campus with responsibility for three to six residence halls. Access to halls is provided by use of electronic card readers that allow only residents of that building and escorted guests to enter. Residential living includes several options: male, female, graduate, and co-ed residence halls. Rooms are available for visually and hearing impaired students as well as those who are physically challenged. Special interest living options are also available for students whose interests include honors programs, first year experience, substance free, architecture, engineering, pre-med/science, business, and nursing.

The dining facilities provide a natural setting for socializing with friends and enjoying a wide variety of high quality, nutritious meals. Each of the three separate dining facilities located on campus is managed by Campus Dining Services. Students living in residence halls have several meal plan options. All students living in a residence hall are required to have a meal plan except students living in a graduate-only facility or residing in summer school housing.

ARKANSAS UNION

The mission of the Arkansas Union is to provide unique and diverse services, programs, conveniences and amenities primarily for students, as well as for other members of the University of Arkansas family - faculty, staff, alumni and guests. As the center of the college community life, the Union compliments the academic experience through an extensive variety of cultural, educational, social, and recreational programs. These programs provide the opportunity to balance course work and free time as cooperative factors in education.

The Arkansas Union serves as the community center of the University for all members of the college family. As the "living room" of campus, the Union is the gathering place of the college. The Union provides services and conveniences that members of the college community need in their daily lives and creates an environment for getting to know and understand others through formal and informal associations. Included in the Union are Meeting, Reception, and Banquet rooms, Lounges, Ballroom, Anne Kittrell Art Gallery, Theater, Video Theater, and a Computer Lab. The Food Court offers Chick Fil A®, Burger King®, Salads, Soups, Trattoria pizza/pasta, Upper Crust Submarine sandwiches, Austin Blues BarñBñQue™, hot Rotisserie foods, Mexican specialties, baked items, and a Mongolian Wok. RZ's Coffeehouse with frozen yogurt, and a Stop Gap "grab and go" convenience store are located in the building addition. Complete catering services are provided for meeting and function support. In addition, the Union houses the University Bookstore, U.S. Post Office, Union Jack Hair Cutters, The Travel Depot, Quick Copy Center, Razorback Shop, Computer Store, and a games area.

As the center of the college community life, the Union complements the academic experience through an extensive variety of cultural, educational, social, and recreational programs. These programs provide the opportunity to balance course work and free time as cooperative factors in education. The Arkansas Union is the center of much student activity and is a perfect place for students to get involved on campus. University

Programs provides many student events and activities. These activities are planned, organized, and presented almost totally by students. Typical programs are major concerts, symposium speakers, theater productions, video programs, fine arts programs, and art gallery shows. The Union is a student-centered organization that values participatory decision-making. Through volunteerism, its boards, committees, and student employment, the Union offers firsthand experience in citizenship and educates students in leadership, social responsibility, and values.

The Student Life Center in the building addition provides office space for many Registered Student Organizations and Student Support offices. The Office of Student Involvement and Leadership provides resources for student organizations. Over 25 student organizations including Associated Student Government, University Programs and the student radio station are housed in the Union. Many other offices provide goods and services to support students. The Student I.D. Card Office, Razorback\$ program, and the Information Center are administered by the Arkansas Union. Offices for Student Involvement and Leadership, First Year Experience, Minority Student Services, Greek Affairs, Orientation, Non-Traditional Students, Assistant Vice Chancellors for Student Affairs, Multicultural Center, Associated Student Government, University Career Development Center, Center for Students with Disabilities, and other programs are located in the Union.

Office for Student Involvement and Leadership

The Office for Student Involvement and Leadership, located in the Arkansas Union, is the central location for student organizations and activities for the U of A. The main goal for the office for Student Involvement and Leadership is to provide all students with opportunities for involvement and to enable students to learn and practice leadership and management skills that complement classroom learning. The Office for Student Involvement and Leadership is responsible for the oversight and administration of four major areas:

1. Student Organizations

Student organizations, including living groups, must register annually with the Office for Student Involvement & Leadership. This registration information is kept on file to assist students and administrators in learning more about particular organizations. The Office for Student Involvement and Leadership provides student organizations with assistance and services to help them succeed, including the annual Student Involvement Fair, facility reservation and fund-raising, trademark and outdoor event registration, forms, mailboxes, lockers and file space. The Office for Student Involvement and Leadership also assists student organizations in event planning and presentation. Limited office space in the Arkansas Union is awarded annually to organizations by the Union Governing Board.

2. Leadership Development and Volunteer Programs

The Leadership Development Programs are designed to help students gain and refine leadership and management skills, and to network with other campus leaders. Some of the conferences and retreats require a minimal registration fee. Programs include: Emerging Leaders, Leadership Conferences and Retreats, and the Leadership Resource Library. We utilize student team members and mentors to help plan and implement each of these programs. This experience serves as a part of the educational process for the students involved. The Volunteer Action Center hosts volunteer programs. A student e-mail list acts as a clearing-house for volunteer and community service opportunities within the area. Large scale volunteer events such as "Make A Difference Day" and the "Students' Day of Caring" are also sponsored by this area. Both of these programs perform multiple volunteer projects on a particular day, one in the fall, and the other in the spring. A particular day, one in the fall, and the other in the spring.

3. University Programs

University Programs is a volunteer student organization responsible for coordinating and planning over 350 events annually for the campus community. Staff members serve as advisers to University Programs.

University Programs provides UA students with cultural and educational experiences, entertainment and fun. Nine committees, committee chairpersons and two executive officers select, schedule and produce events such as concerts, movies, lectures, fine arts performances, gallery exhibits and much more for the U of A community. University Programs provides excellent opportunities to develop leadership skills and to gain practical experiences in a variety of areas.

4. Associated Student Government (ASG)

See Campus Governance in Appendix C.

STUDENT ACTIVITIES

An integral part of a University education is what can be gained through the worthwhile use of leisure time. Students are encouraged to balance involvement with their academic pursuits and interests. There are organizations, intramural sports, spectator sports, lectures, concerts, theatrical offerings, and other activities in which the student is encouraged to participate. The Northwest Arkansas area represents one of the prime recreational resources in the nation.

Organizations

Student organizations vary from those in professional fields to those representing extracurricular activities. They include religious organizations, community-oriented outreach programs, political interest groups, student publications, minority groups, departmental and professional organizations, social/fraternal organizations, and various honorary and recognition societies.

Fifteen or more religious organizations conduct programs of spiritual guidance and social activity at the U of A, and many have student centers near campus.

Sports and Recreation

The University is a member of the Southeastern Conference with competition for men in football, basketball, cross-country, baseball, golf, swimming, tennis, and indoor and outdoor track. The winning tradition is a way of life for the nationally known Razorbacks. Intercollegiate athletic competition for women is available in basketball, golf, soccer, softball, volleyball, swimming, tennis, indoor and outdoor track, and cross country.

The intramural/recreational sports at the U of A involve more students than any other single program on the campus. The program consists of more than 100 activities including flag football, tennis, golf, badminton, table tennis, racquetball, bowling, swimming, Frisbee, pool, cross-country, volleyball, basketball, handball, water polo, softball, track, horseshoes, and free-throw shooting.

The sports club program offers a variety of clubs. Some of these—soccer, rugby and judo, for instance—compete on an intercollegiate basis.

The Health, Physical Education, and Recreation (HPER) building is the center of recreational activity on campus and contains four gyms, an indoor jogging track, two ultra-modern dance studios, 10 racquetball courts, a fitness-weight training center, and a uniquely-designed Olympic-sized swimming pool. The Outdoor Recreation Center, located on the first floor, provides camping and sporting equipment, trip and outdoor recreation information, and seminars on various outdoor sports and activities.

Other recreational facilities include an outdoor track; 18 outdoor tennis courts; multi-purpose fields for softball, soccer, and football; and game rooms in the Union and residence halls.

Fayetteville is in the heart of one of the best outdoor recreational areas in the nation. The Buffalo National River, recreation areas in the Ozark National Forest, lakes, and state parks are all near Fayetteville, and they offer opportunities for canoeing, backpacking, hiking, fishing, camping, boating, and water skiing.

